

bike tours

bike + boat tours

river cruises



MEDIA KIT
2015





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ABOUT US

Humble beginnings. *Extraordinary Offerings.*

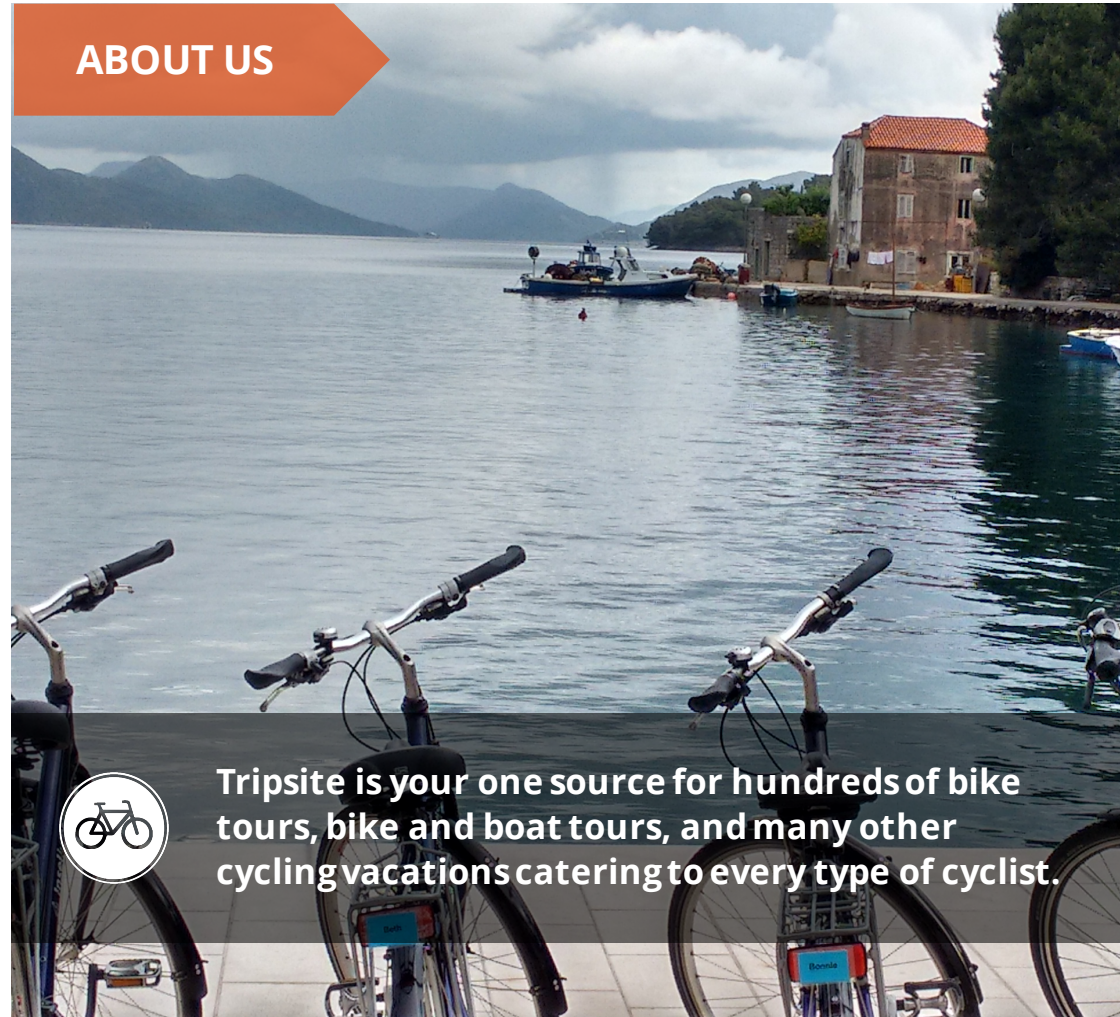
Tripsite, founded in 1999, is family owned and operated in every sense of the word! From humble beginnings in a spare bedroom of the Van Den Hengel family home, Tripsite has expanded and grown, offering increasingly more tour destinations year after year.

The team has grown as well from the founding two, but always with emphasis and focus on personal and committed customer service.

Born from a genuine passion for cycling with deep roots in Holland, this passion continues to fuel Tripsite's vision to share with each prospective client the rewards of active cycling adventures.

To better assist clients with increased expertise, Tripsite is an Austrian Certified Travel Specialist, an Irish Travel Specialist, a Holland Travel Professional, as well as a Switzerland Network Certified Specialist.

To foster the love of cycling and support the sport throughout North America, Tripsite is a member of the League of American Bicyclists, Adventure Travel Trade Association, and Adventure Cycling Association.



Tripsite is your one source for hundreds of bike tours, bike and boat tours, and many other cycling vacations catering to every type of cyclist.


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ABOUT US

Family Business

A family business *with European roots.*

For those of you who do not know us yet, we are the van den Hengels, proprietors of this family owned business founded in 1999 out of our own passion for cycling. Being originally from the Netherlands, we have had the pleasure of experiencing much of Europe over the years, be it via bicycle, boat, or train. This passion has taken us beyond Europe as well, where we constantly look for new and exciting places to take you.

We continue to expand each year to meet the wishes and needs of our clients and we are continuously working to increase our expertise in the business. We have become an Austrian Certified Travel Specialist, an Irish Travel Specialist, a Holland Travel Professional, as well as a Switzerland Network Certified Specialist. Also, of course, a member of the League of American Bicyclists.

We love cycling as much as you do and we enjoy offering these vacations to all of you.

So here's to many more cycling adventures on rivers, land and sea. We look forward to hearing from all of you!


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We are a family owned and operated business, we truly love cycling, and we focus on the total experience.



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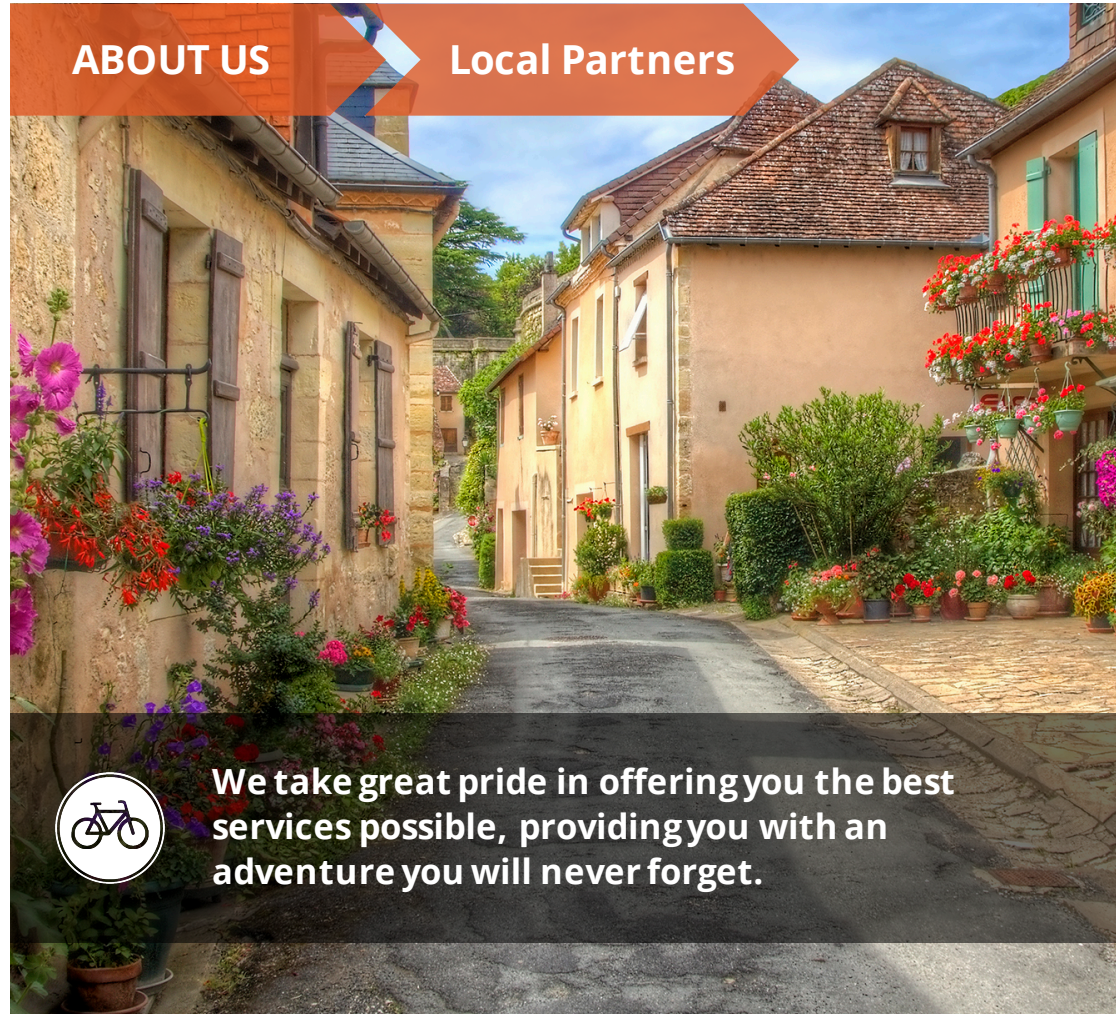
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ABOUT US

Local Partners

Relationships *with Local Partners*

- We hand select our local partners
- Uphold strict quality standards with our partners
- Evaluate quality of tours by actually going on them
(Tripsite staff has personally traveled with the vast majority of our local partners)



We take great pride in offering you the best services possible, providing you with an adventure you will never forget.


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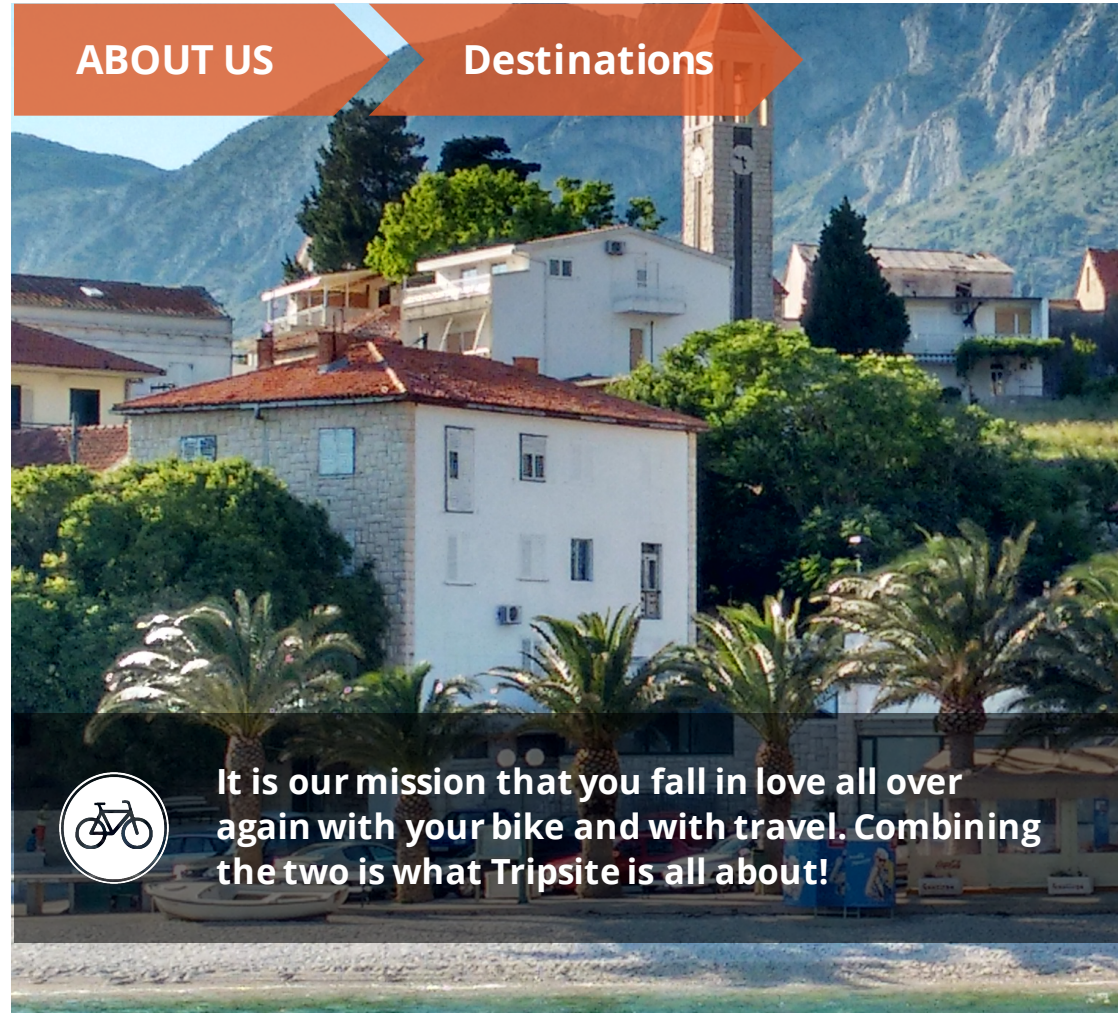
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Destinations


- Offers 400+ tours in 45+ countries
- Variety of climate from tropical to highlands
- Terrain from flat to mountainous
- Tours that highlight history, natural history, culture, and food.

ABOUT US

Destinations



It is our mission that you fall in love all over again with your bike and with travel. Combining the two is what Tripsite is all about!


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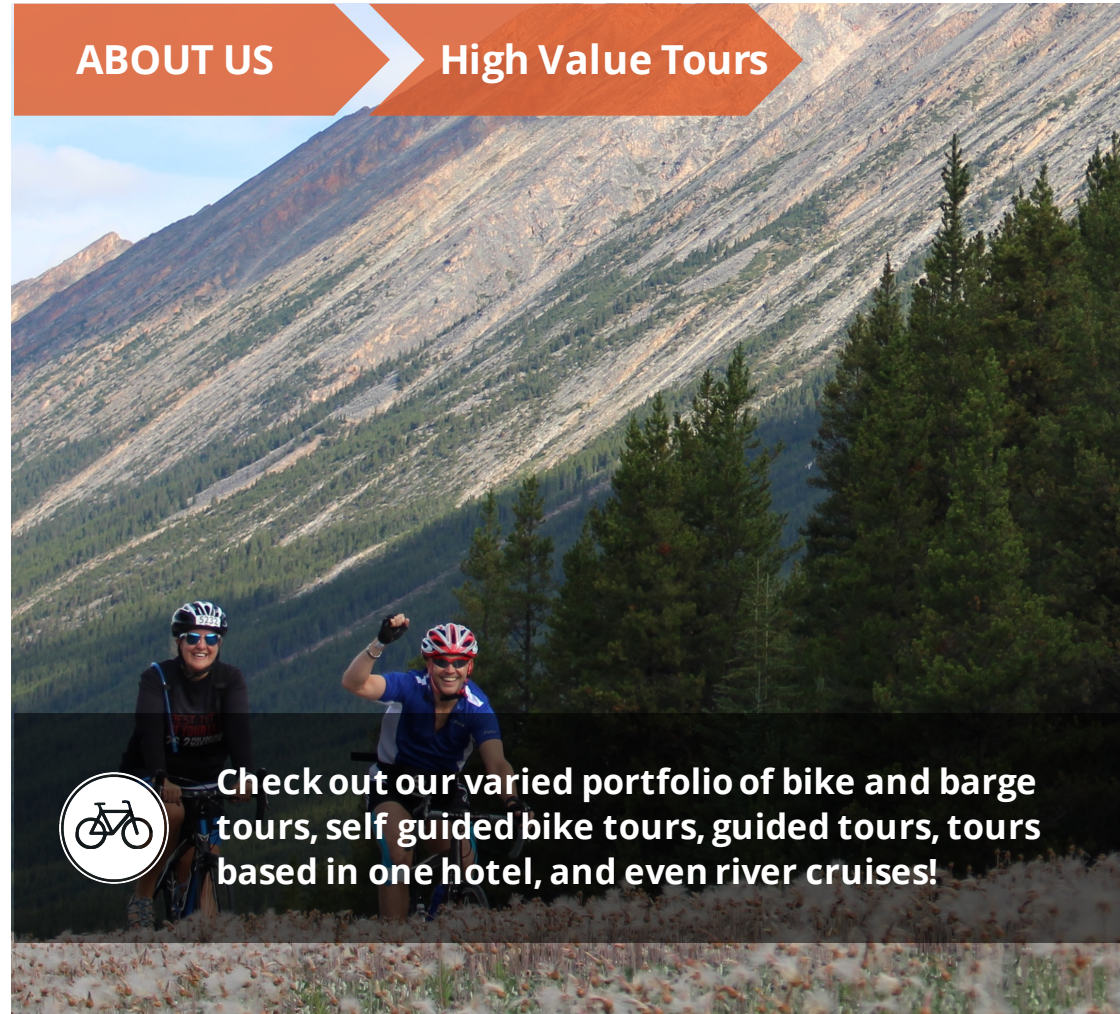
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ABOUT US

High Value Tours

Variety of High Value Tours

- Bike and boat, Hotel to hotel bike tour, expertly guided, self-guided, road bike tours
- Different skill levels Easy to Very Difficult
- Offer tours with varying price ranges from economic to luxury



Check out our varied portfolio of bike and barge tours, self guided bike tours, guided tours, tours based in one hotel, and even river cruises!


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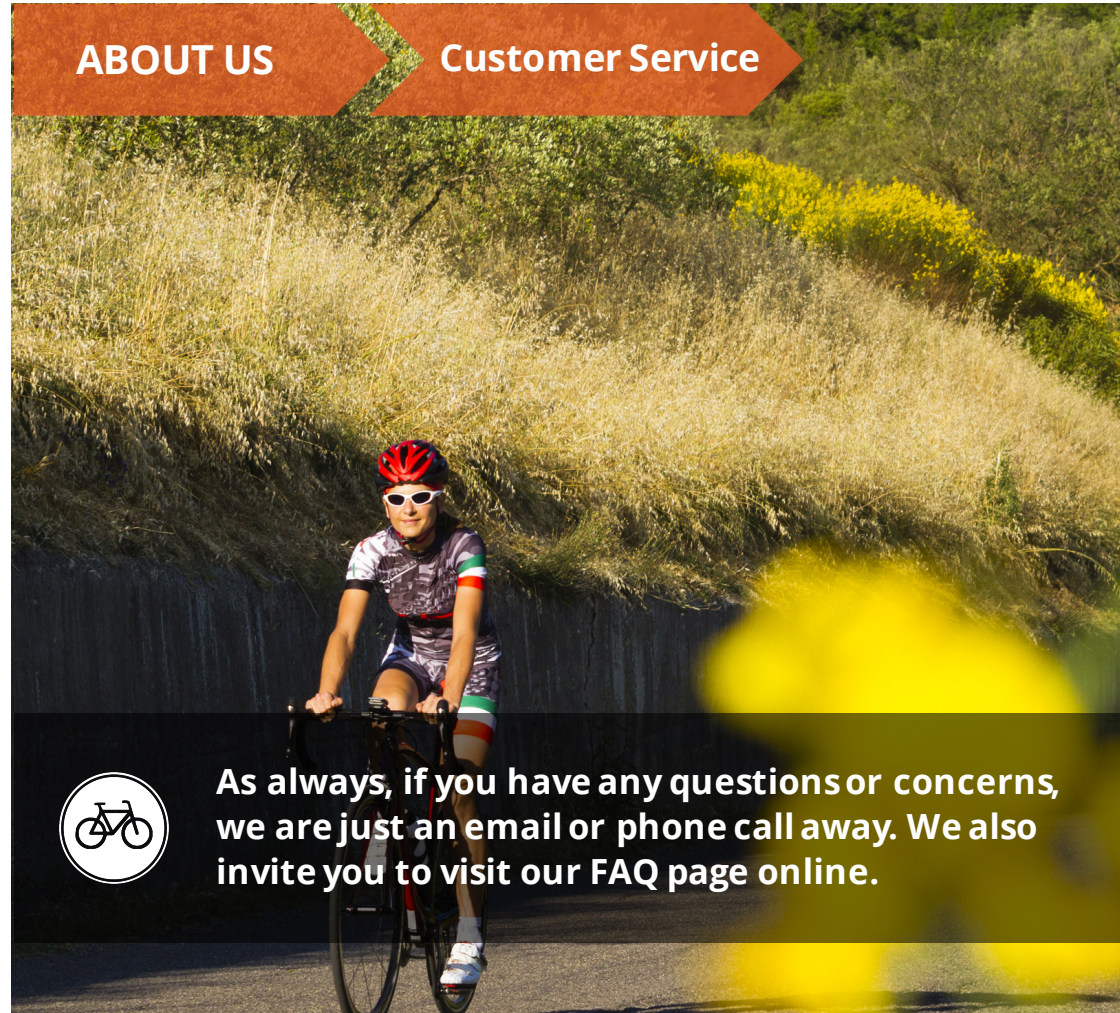
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ABOUT US

Customer Service

Exceptional *Customer Service*

- Pride ourselves on personal knowledge of tours and offerings
- Friendly and attentive “real person” tour specialists
- 90+% of our tours have been done by a member of our staff



As always, if you have any questions or concerns, we are just an email or phone call away. We also invite you to visit our FAQ page online.


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ABOUT US

Innovation

Innovation

- Focusing on innovation in technologies to make your travel experience better
- Call or chat with a live tour specialist online
- Browse our responsive website featuring high resolution photos and maps of destinations -- largest collection of photos highlighting tour destinations on the Internet
- Easily navigable for a seamless user experience




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What We Offer

Bike & Barge Tours We have perhaps the largest online catalogue of well established Europe bike and boat tours and sailing holidays. If it's your first trip of this kind, a good place to start is our [bike and barge tours in the Netherlands](#) or our [bike and barge tours in Germany](#). We have a wide range of boats available to fit any budget.

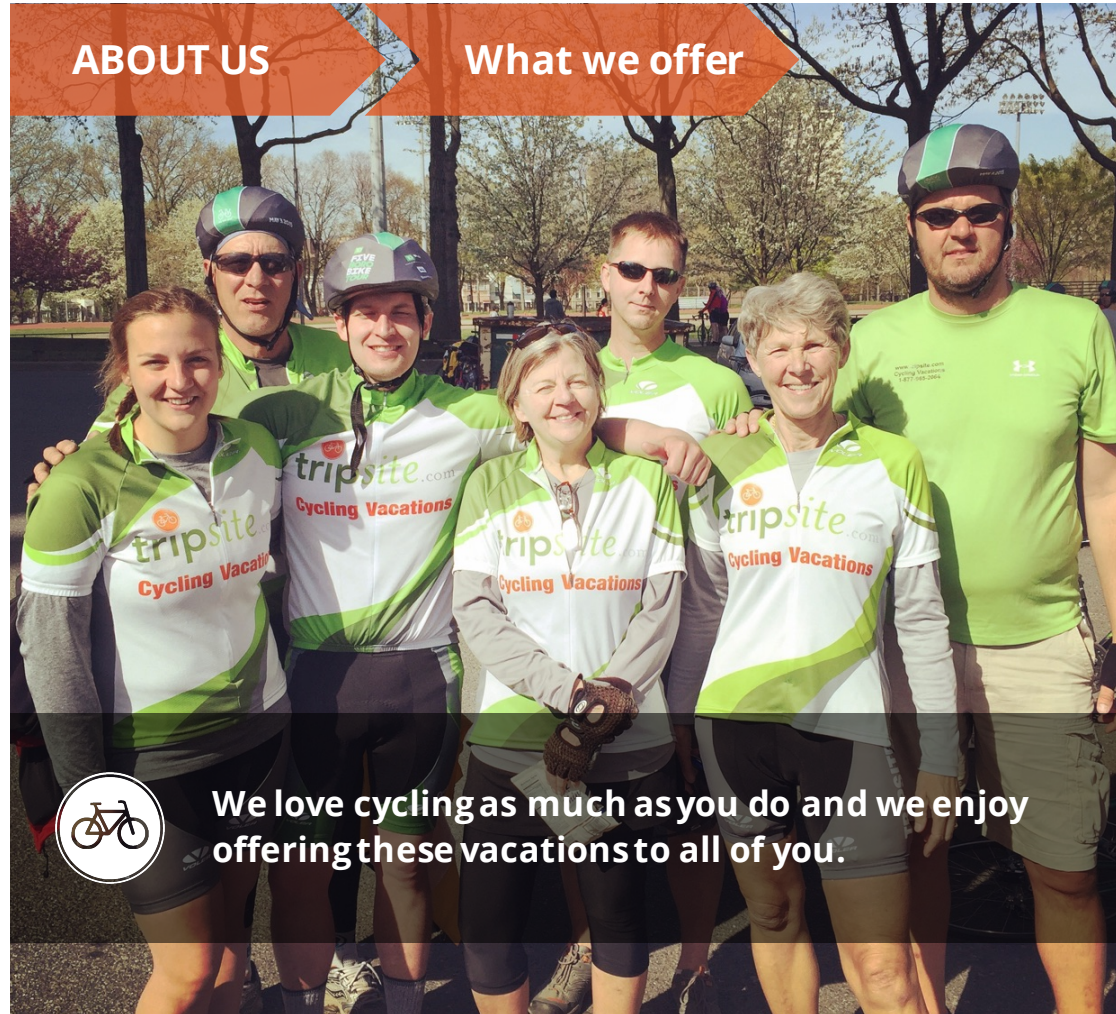
Bike Europe and Beyond Bicycle touring in Europe and beyond--cycle your next vacation almost anywhere in Europe from our carefully selected catalogue of bike tours. Whether you cycle Europe with a standard [bicycle or an e-bike \(electrically assisted bicycle\)](#), one of our [cycling tours is bound to be right for you](#).

Charters and Groups Ask us about planning your special group event! Make your next bike trip an exclusive vacation of cherished memories and comradery. Whether you want to charter a barge with a custom bike tour or put together a similar tailored land itinerary, we can make it happen.


River Cruises We now offer river cruises throughout the world's most famous waterways. Whether it be one of many [Europe River Cruises](#) or [a river cruise in China](#), one of our sailings is bound to entice you.


ABOUT US

What we offer



We love cycling as much as you do and we enjoy offering these vacations to all of you.


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Bike Tours & Trips *by Tripsite*

Tripsite is your one source for hundreds of bike tours, bike and boat tours, and many other cycling vacations catering to every type of cyclist. We are a family owned and operated business, we truly love cycling, and we focus on the total experience. We take great pride in offering you the best services possible, providing you with an adventure you will never forget.

It is our mission that you fall in love all over again with your bike and with travel. Combining the two is what Tripsite is all about! Check out our varied portfolio of bike and barge tours, self guided bike tours, guided tours, tours based in one hotel, and even river cruises! Our prices are the lowest on the market and we've managed to keep them that way without sacrificing quality.



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ABOUT US

Europe & Beyond

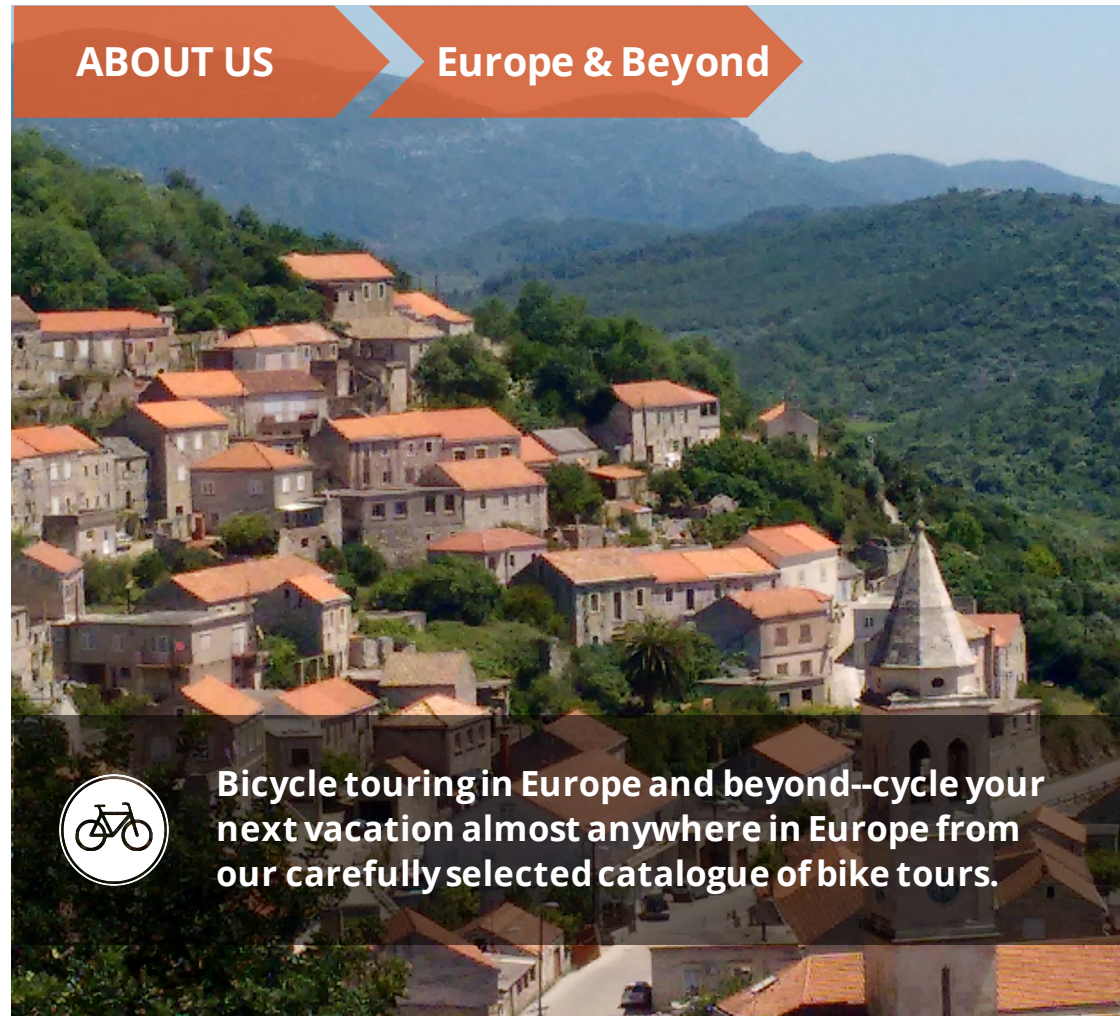
Bike Tours in Europe & Beyond

Our **bike tours** in Europe, Asia, and beyond are as varied as you are. We have self-guided, guided, and supported bicycle tours, with most **now offering the electric bike option**. Self-guided tours provide flexibility and independence. You can stop when and where you would like and cycle at a pace that is comfortable for you.


Guided tours include a cycling guide and the camaraderie of biking in a group. Supported tours, though lacking a cycling guide, provide vehicle backup if needed.

Perhaps you are more interested in unpacking your luggage only once and participating in a **hotel-based tour** in which you stay in one hotel and cycle different routes each day? Whatever type of cyclist you are, free spirited and independent, or social and group minded, you will find your perfect bike tour here.

Finally, know that we strive to offer you the best price we can provide for our bicycle tours. We have one of the largest selections on the internet and hope you will let us plan your next vacation! Also, we offer the greatest selection of [bike and boat tours on the internet so be sure to check out those options as well as our featured bicycle tours and trips!](#)



Bicycle touring in Europe and beyond--cycle your next vacation almost anywhere in Europe from our carefully selected catalogue of bike tours.


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ABOUT US

Bike & Barge

Bike and Barge *Tours*

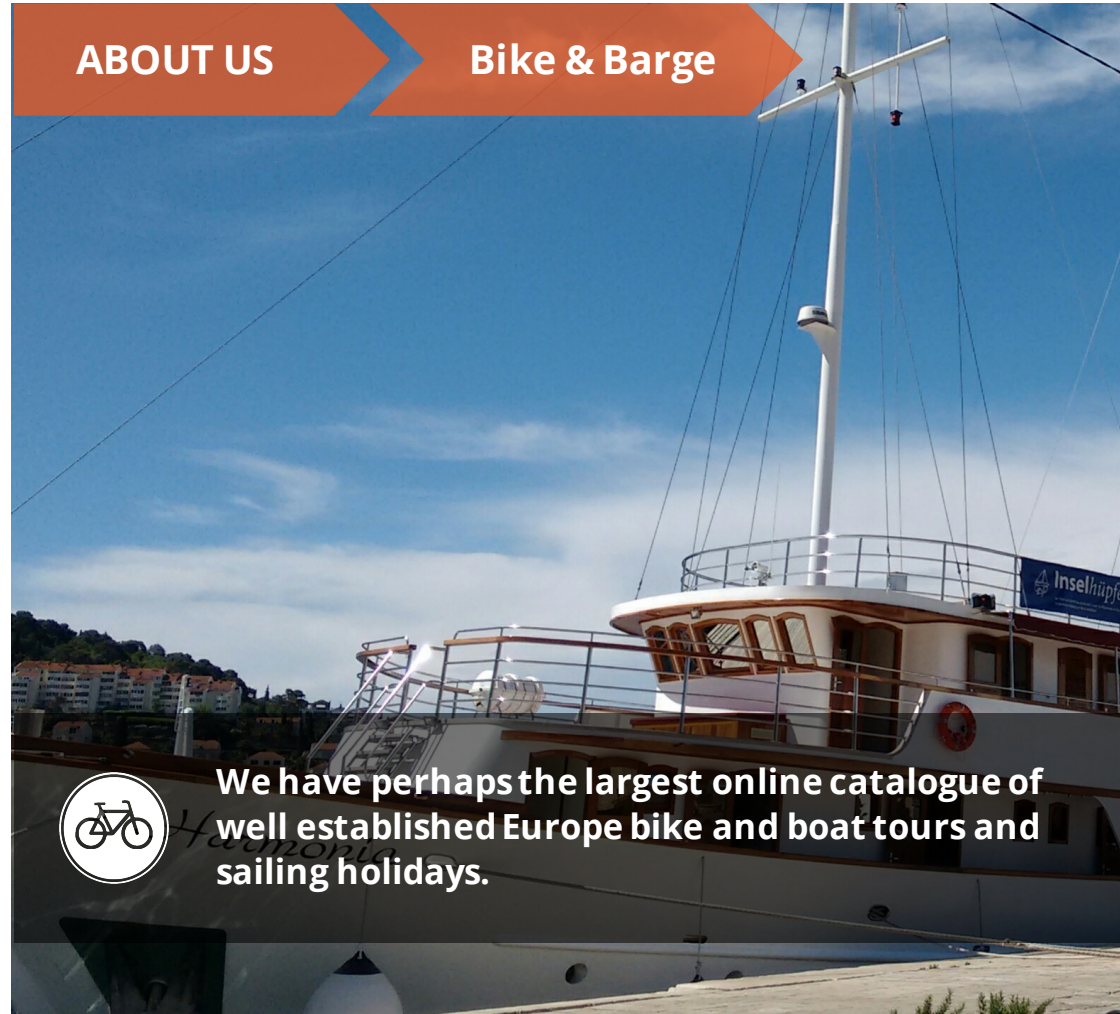
Our bike and barge tours throughout Europe are the best way to travel! The barge is your floating hotel and the bike is your means to pedal the backroads of countries and cultures.

Providing comfortable accommodations, excellent food and drink, and an active vacation in a small group setting, our bike and boat tours are a cycling experience you will never forget.

All of the popular routes in Europe are on our site but if you are looking for a place to start, check out our [bike and barge tours in Holland as well as those in Belgium](#).


Finally, know that we strive to offer you the best price we can provide for our bike and barge tours. We have the largest selection of bike and boat tours online and hope you will let us plan your next holiday!

If a boat or boat tour is not your thing, check out our full list of [bicycle tours in Europe or go back to the main page for all of our bicycle tours](#).



We have perhaps the largest online catalogue of well established Europe bike and boat tours and sailing holidays.


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ABOUT US

Partners

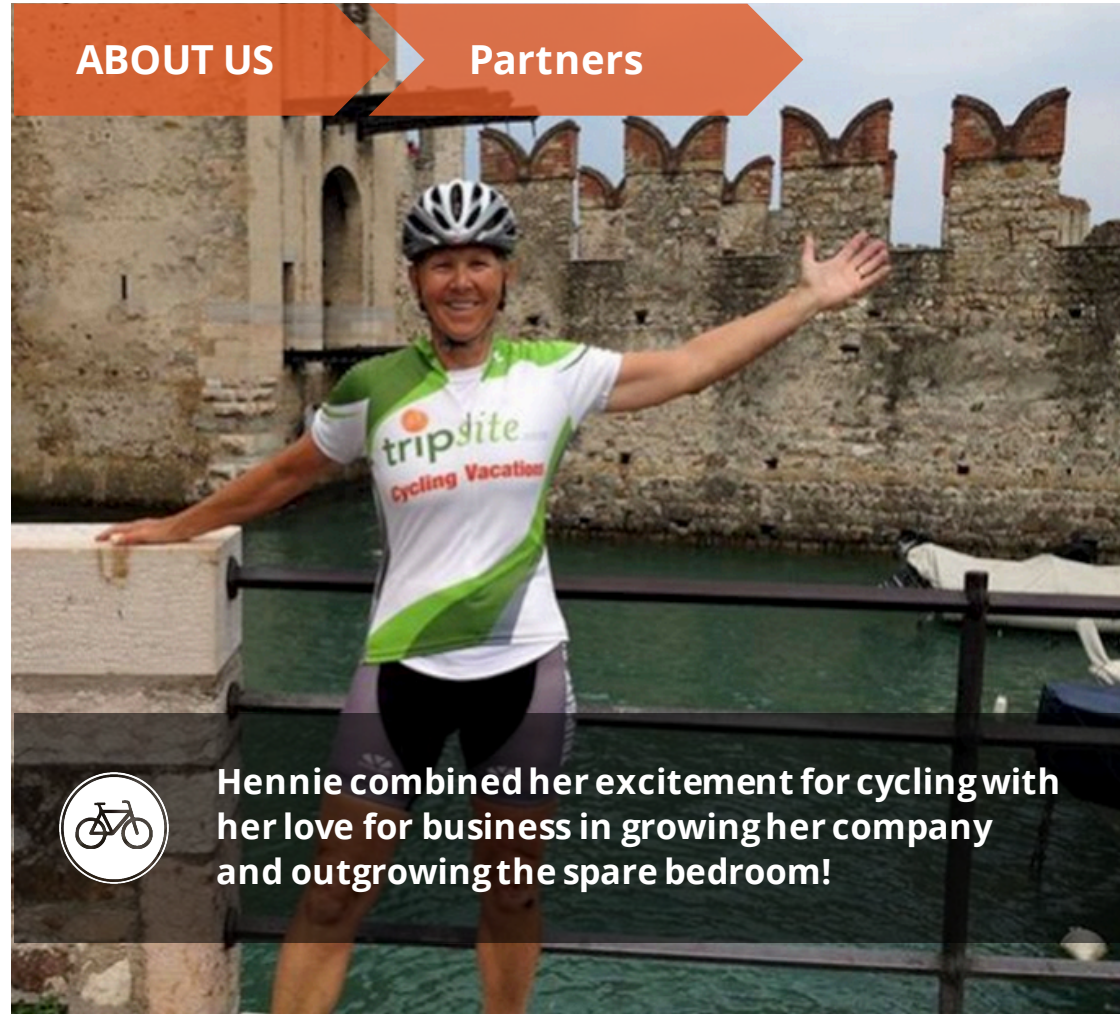
Partners

HENNIE VAN DEN HENGEL


Founder of Tripsite


Hennie is Dutch through and through, from her love for cycling to her strong work ethic. Born in Holland, she lived there 34 years before coming to Pennsylvania. Along with daughter Gea, Hennie founded Tripsite in a spare bedroom of her home. Those who know Hennie, know that she brings a passion to everything she does. It brings her great joy that the business is now truly a family affair as daughter Carla and son Jan are on board as well.

Prior to starting Tripsite, Hennie and her husband owned and operated farms in both the Netherlands and their adopted home of Pennsylvania and at one point even ran a sporting goods store. An entrepreneur at heart, Hennie combined her excitement for cycling with her love for business in growing her company and outgrowing the spare bedroom!



Hennie combined her excitement for cycling with her love for business in growing her company and outgrowing the spare bedroom!


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Partners

GEA VAN DEN HENGEL-AYALA

Founder | Photo Manager

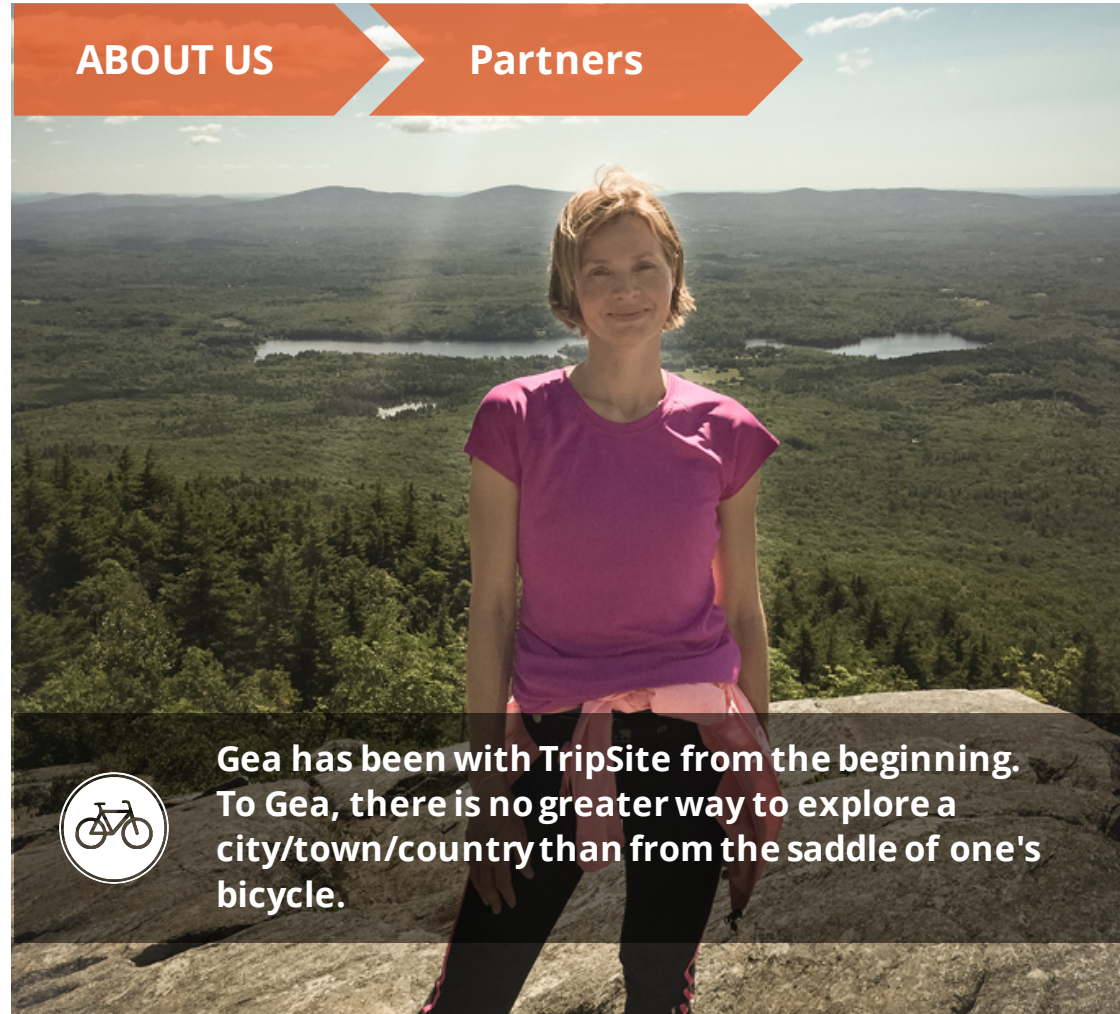
Gea has been with TripSite from the beginning - fondly remembering the days when she translated the company's first Dutch brochure into English. Born in Holland, Gea has also lived in Pennsylvania, California, China (Shanghai) and currently in Maryland with her husband and 4 small children.

The most memorable time she had while attending Pennsylvania State University earning her BS degree was spending a semester studying abroad in Europe. She finds it endlessly exciting to witness how other people live, eating the foods they eat, and being lost amongst crowds of people where not one word spoken makes any sense. To Gea, there is no greater way to explore a city/town/country than from the saddle of one's bicycle. This gets you off the beaten path and into the farm country to see how the locals really live.

Within TripSite, she works primarily behind the scenes in the photo department - trying her best to make sure a tour's photos not only capture the essence of the tour, but most of all, to make you want to go there!!!

She has also spent the past 7 years expanding her family, but luckily still manages to sneak off every now and then. Last summer (2014), she went to Switzerland for a little hiking and sightseeing albeit 8 months pregnant.

Hobbies when not soccer-momming: running, biking, hiking, alpine and cross-country skiing.



Gea has been with TripSite from the beginning. To Gea, there is no greater way to explore a city/town/country than from the saddle of one's bicycle.


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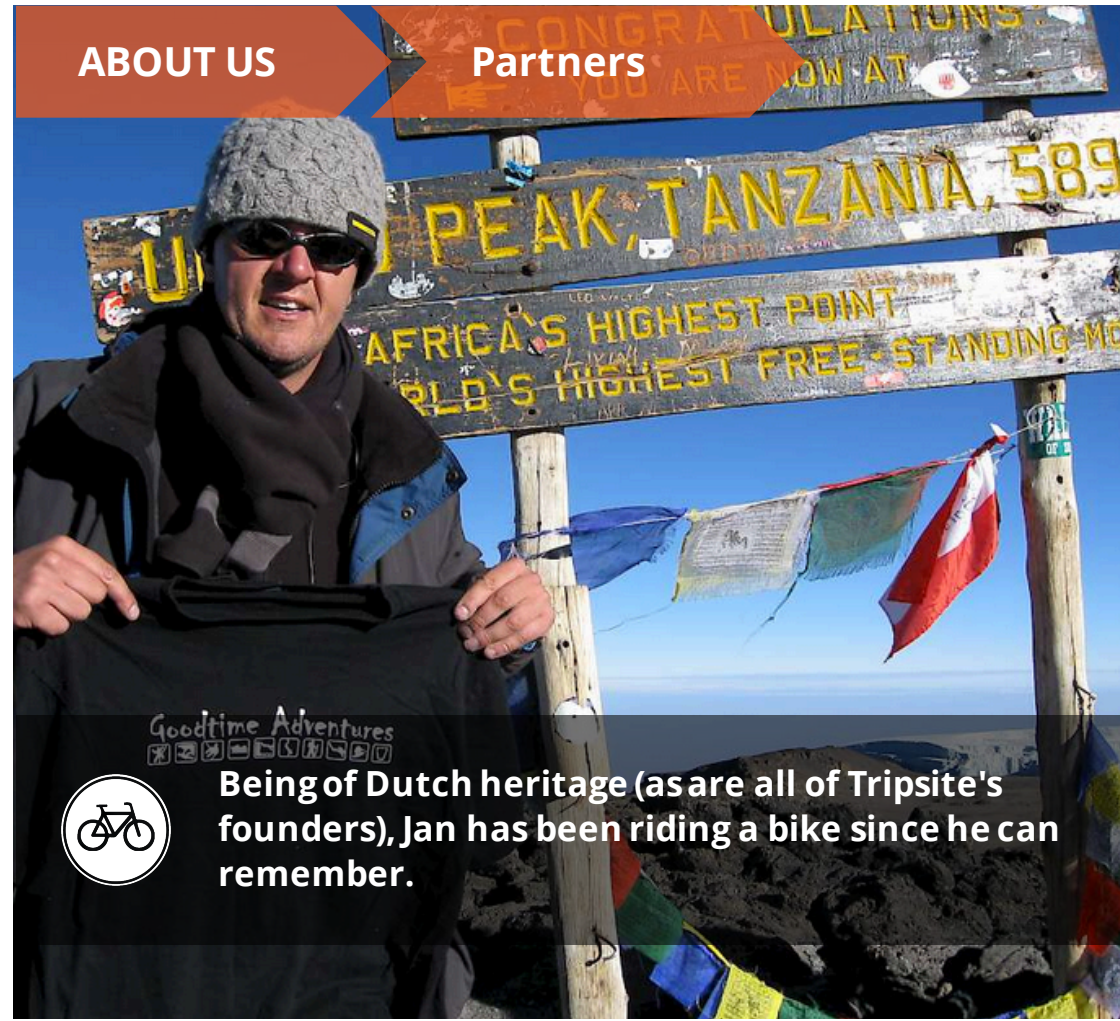
Partners

JAN VAN DEN HENGEL
Chief Operating Officer

Jan is an avid traveler having visited over 30 countries as well as every US State.

A friend once told Jan that the coolest thing about having been to every US state is not about the bragging rights but more about being able to relate to every American in some small way because you have been to their region. Jan thinks this applies internationally as well and this is why he loves to travel.

Being of Dutch heritage (as are all of Tripsite's founders), Jan has been riding a bike since he can remember. His first bicycle was orange. When not riding his bicycle (now considerably larger than his first), Jan enjoys reading, technology, and spends a great deal of time trying to make TripSite a wonderful destination on the internet. Prior to joining Tripsite, Jan had an extensive career in technology on Wall Street and eventually Silicon Valley. Jan currently calls San Francisco home and loves riding the many bike trails the Bay Area has to offer.



ABOUT US

Partners



Being of Dutch heritage (as are all of Tripsite's founders), Jan has been riding a bike since he can remember.

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CARLA VAN DEN HENGEL-SPROUT

Chief Customer Officer

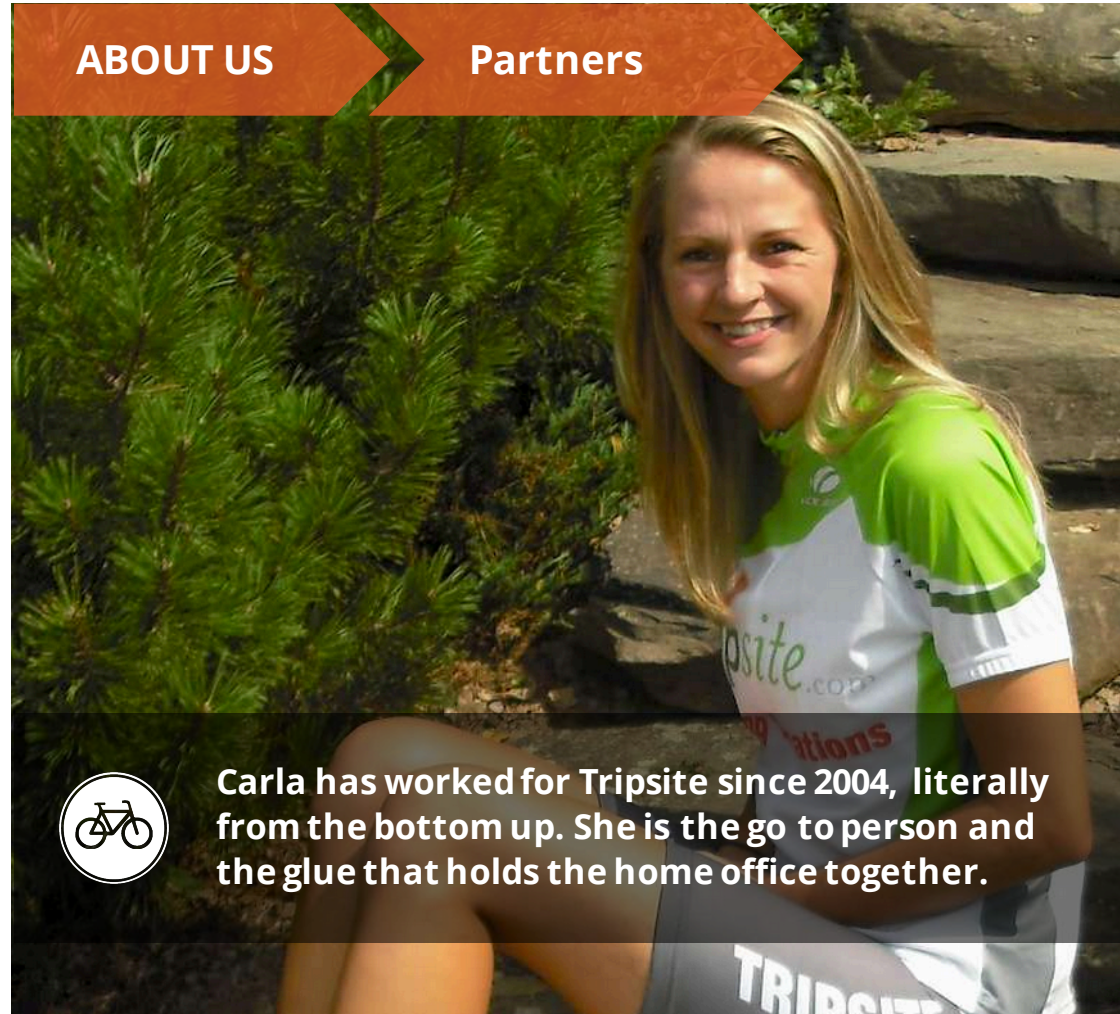
Carla has worked for Tripsite since 2004, literally from the bottom up. She can do anything and does everything. She is the go to person and the glue that holds the home office together.

After graduating from high school and gaining college experience in Holland, Carla returned to the hills of Northeast Pa to work alongside Hennie and Gea (her mom & sister) in growing the family business. Since then, Carla and her hubby have welcomed three children to the world. Sometimes you may hear one (or all!) of them in the Tripsite home office. In her spare time...well, Carla does not have spare time but lives what she loves, her family! When she can get a few moments, she enjoys being outside with her children, or will take a run around the pond, whose views beckon from the office windows.

Carla appreciates the busyness of her life. She loves raising her children, she loves Tripsite, and she loves helping people discover the joy in the perfect cycling vacation!

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Contact

Contact Information

MEDIA CONTACT: Jehiel@tripsite.com / Jan@tripsite.com







CONTACT PHONE: 570-485-9294 / 415-596-6764

OWNER: Hennie van den Hengel, Jan van den Hengel, Gea Ayala, Carla Sprout

COMPANY FOUNDED: 1999

MISSION STATEMENT: Tripsite is your comprehensive marketplace for cycling holidays in Europe, Asia & beyond, showcasing diverse tours for the discerning cyclist!

LOCATION (s) OF OPERATION: Headquarters in Springville, PA. We have offices in Missoula, MT, San Francisco, CA, Munich, Germany, and Gori, Georgia (the country).

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